CITY OF BANGOR

City Council Workshop

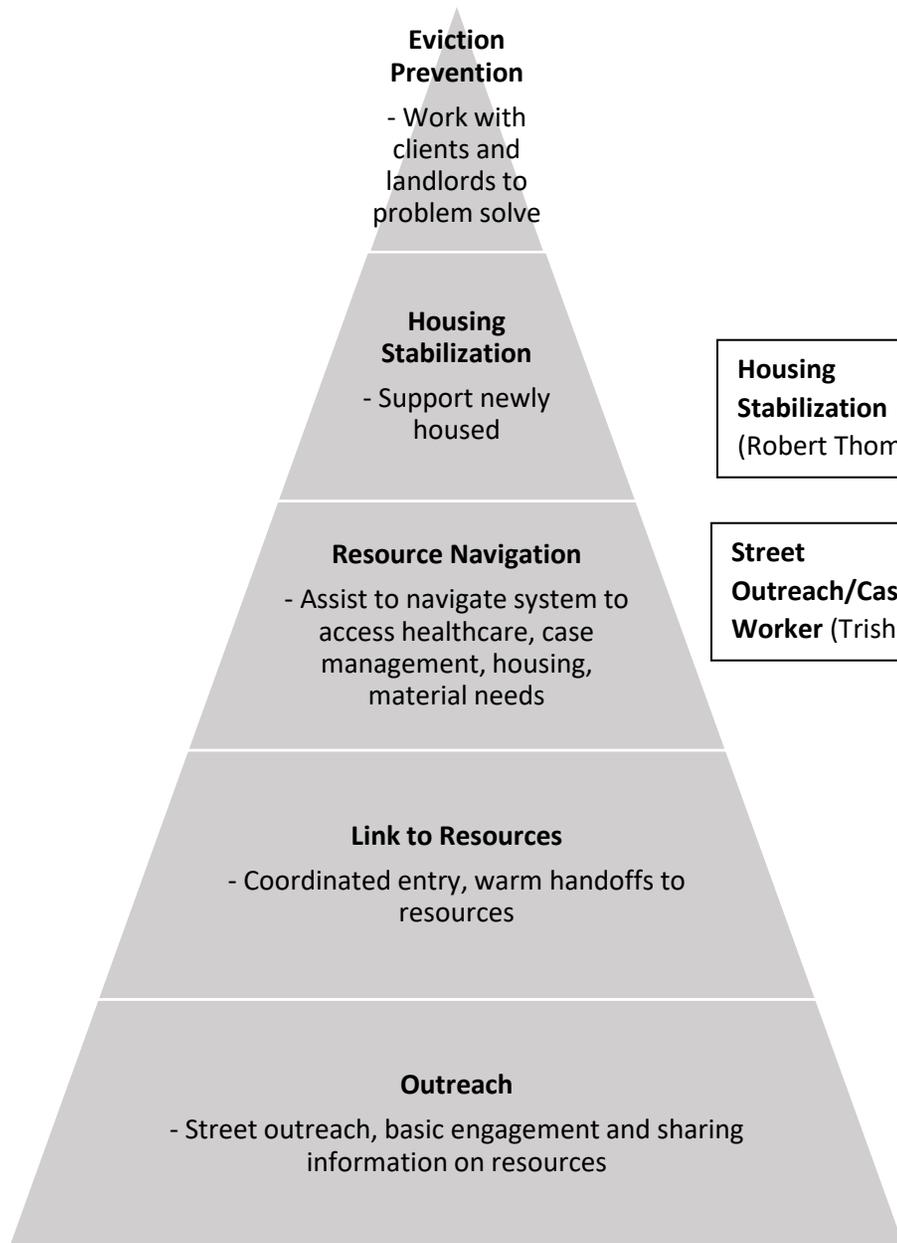**Monday, March 9, 2026**

Council Chambers, City Hall, 73 Harlow St., 5:15 p.m.

Agenda

1. **City Manager Update**

2. **City Assessor Update**

3. **Homelessness Response Coordinator Update (Material attached)**

4. **Executive Session: 1 M.R.S.A. § 405 (6)(A) – Personnel Matter**

5. **Executive Session: 1 M.R.S.A. § 405 (6)(D) – Labor Negotiations**

City of Bangor
Public Health and Community Services
Homeless Response

Pyramid (bottom to top)

Eviction Prevention
- Work with clients and landlords to problem solve

Housing Stabilization
- Support newly housed

Resource Navigation
- Assist to navigate system to access healthcare, case management, housing, material needs

Link to Resources
- Coordinated entry, warm handoffs to resources

Outreach
- Street outreach, basic engagement and sharing information on resources

Housing Stabilization (Robert Thompson)

Street Outreach/Case Worker (Trisha Cyr)

Homeless Response Coordinator (HRC) (Bruce Hews)
Strategic Activities (March-December 2026)

- Provide technical assistance to the workforce serving clients that experience homelessness on addressing challenging cases and situations.
MEASURE: Provide technical assistance for 20 situations.

- Expand housing opportunities.
MEASURE: Increase housing by 15 new units.

- Establish a tenant readiness program.
MEASURE: Launch the tenant readiness program.
MEASURE: Implement the program for 6 people.

- Create opportunities to listen to the community and businesses on problems and solutions.
MEASURE: Launch a schedule for office hours/listening sessions.
MEASURE: Hold 10 office hours/listening sessions.

- Strengthen relationships with landlords.
MEASURE: Landlords are willing to be added to a list to house people experiencing housing instability.

- Coordinate City Department homeless response activities.
MEASURE: Establish routine communication among City Departments

- Liaison with establishments that serve people experiencing housing insecurity to identify issues and solutions.
MEASURE: Establishments report an increase feeling of being supported by the City.

- Collaborate with HUB7 Coordinator to increase the efficiency and effectiveness of a coordinated system to address homelessness.
MEASURE: List of changes and progress.

- Develop reporting on homelessness for understanding the landscape and decision making. (Jen G. lead)
MEASURE: Quarterly reports on homelessness data.