

Special City Council Workshop
Tuesday, January 13
Council Chambers, City Hall, 73 Harlow St.
5:15 p.m.

- 1. Public Health Overview on Existing Service Network & Services, and Strategic Plan Examples**

Homeless Services Landscape

Disclaimer

- This is intended as a broad overview of the services available to people experiencing homelessness.
- It is not an exhaustive list. There are many people and organizations providing various support.
- This is focused on people without housing.
- Basic information + resources

Drivers of homelessness

Economic
factors

Unaffordable
housing

Domestic
violence

Age out of foster
care without
supports

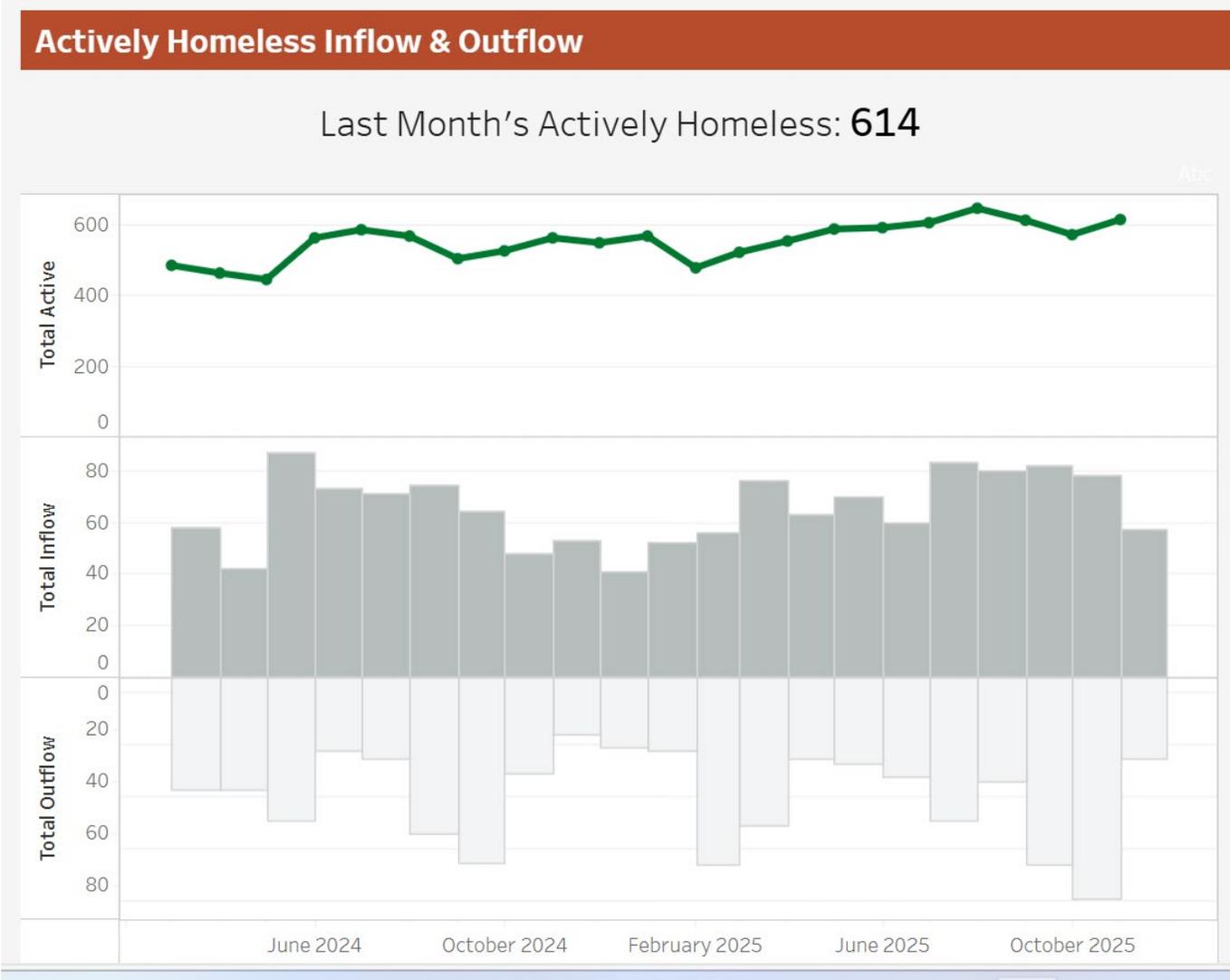
No family,
friends support

Mental health
challenges,
addiction

Life Events

Many other
complex factors

HUB 7 Data (Source is HMIS)



Data Resources

MaineHousing Interactive Dashboard:
[Hubs - Maine Homeless Planning](#)

PIT:
<https://endhomelessness.org/resources/toolkits-and-training-materials/2025-homelessness-data-dashboards/state-pit-counts/>

Where it starts: On the ground activities

Engage and listen to situation

Link to local resources- shelter, food, transportation, etc.

Assess for entry into coordinated entry system (HMIS)

Provide basic needs- food, phones, storage, Narcan, etc.

Refer to other services and programs

Provided by City of Bangor Outreach, BCAT, OPTIONS, PATH, HOME team, Shelters, Bangor Library, SSPs

The next step: Providing support

Who provides support?

Case managers, PATH Team (CHCS), HOME Team (PCHC), Shelter case managers/housing navigators, BCAT

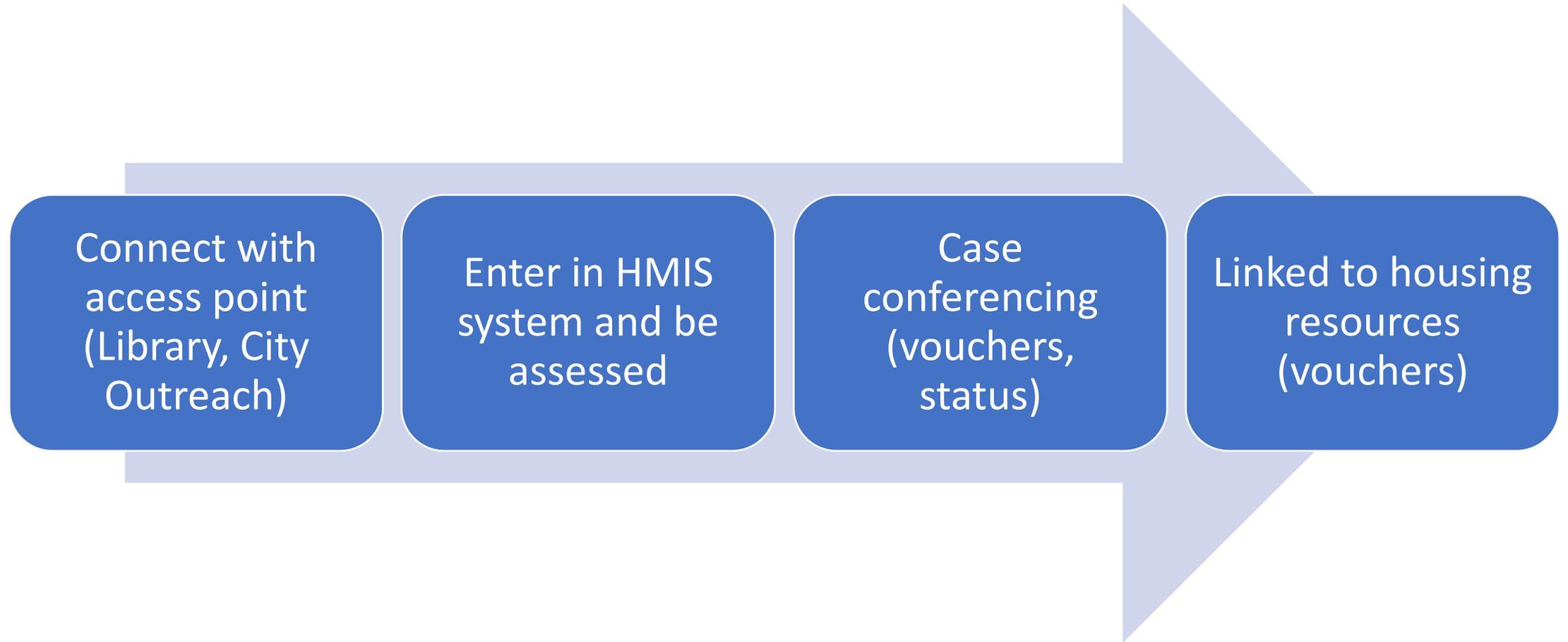
What assistance is provided?

- Safety net service paperwork (MaineCare, SNAP, etc.)
- Birth certificates, IDs
- Shelter and housing options
- Housing applications, apartment showings, lease signings, moving in
- Stabilize in new housing (program dependent)
- Other needs: healthcare, mental health, etc., transportation, getting basic needs

What resources do they leverage?

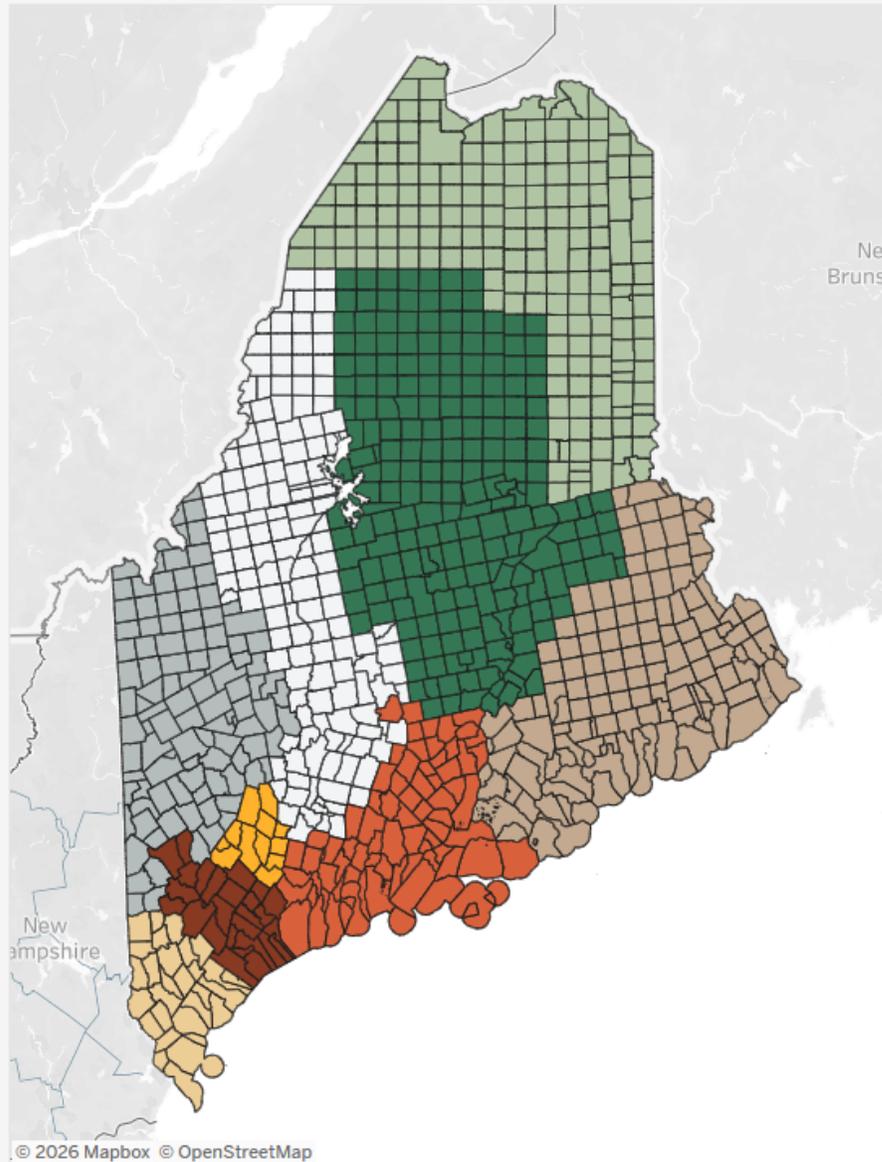
- Shelters
- Transitional
- Housing vouchers
- General Assistance
- Bangor Housing Programs
- HOPWA
- Section 8
- Landlord Liaison Program
- Bangor Rental Registry
- In the future: Good for Home

Coordinated entry- vouchers



Maine HUBs

Homeless Service Hub Interactive Map



[Click here for Emergency Shelter information.](#)

Find Your Hub:

Search your town in the search bar below, or hover over the map to navigate to your town. Your corresponding hub will appear in the popup.

- | | |
|----------------------|-------------------|
| Hub 1 - York | Hub 8 - Downeast |
| Hub 2 - Cumberland | Hub 9 - Aroostook |
| Hub 3 - Midcoast | |
| Hub 4 - Androscoggin | |
| Hub 5 - Western | |
| Hub 6 - Central | |
| Hub 7 - Penquis | |

County

Highlight County

Town

Highlight Town

For more information, contact your Hub Coordinator at:

- Hub 1 - Abigail Woods, (207) 502-9415
- Hub 2 - Nakesha Warren, (207) 347-2345
- Hub 3 - Jeffrey Cosgrove-Cook, (207) 295-6364
- Hub 4 - Julia Kimball., (207) 240-8265
- Hub 5 - Emily Richards, (207) 860-4469
- Hub 6 - Nicole Frydrych, (207) 751-8288
- Hub 7 - Jen Weatherbee-Lolar, (207) 922-4600 ext. 6403
- Hub 8 - Jace Farris, (207) 922-4600 ext. 6101
- Hub 9 - Shelby Wilson, (207) 554-4332

[To learn more about Maine's Homeless Response, click here.](#)

Last Updated: 12/18/25

HUB 7

- The HUB staff is 1 person for Penobscot and Piscataquis Counties
- Manage HMIS data, Case Conferencing
- Gather Warming Shelter Data
- Convene: Monthly homeless provider meeting, Monthly warming shelter meeting
- Coordinate the Point in Time
- Host trainings
- By-name list and care coordination
- Assess gaps, collaborate for problem solving

Housing Stabilization

- Case management becomes limited in scope
- City of Bangor Program
 - Success has been due to landlord partnership building
 - Up to 90 people in 1 year saved housing, rehoused, or housed because in shelter or voucher about to expire
 - Strategies:
 - Building landlord tenant relationship
 - Coordinated trouble spots- cleanliness, behavior, financial
 - Developed share living situations with landlords
 - Case management guidance
 - Funding ends December 2026

Coordination and Collaboration

- Mostly Informal
- Case Conferencing
- Encampment Response
- Monthly Homeless Provider Meeting
- Opportunity: HUG meeting (high utilizer group)

Things to keep in mind.....

- Everyone is funded differently with various requirements and expectations.
- Autonomy is an important ethical principle. People can decide how they do and do not want to engage.
- The current system is not flowing efficiently. People who are housing ready may not be the people getting the vouchers. This is leading to evictions.
- Case management is key to stabilization. However, case management has restraints based on funding source (can't drive around, not paid for looking for someone). And case management availability can become limited.
- For people with complex health challenges, the options for housing and support are lacking. APS does not necessarily prioritize the same as us.
- Transportation is key

Strategic Plan Key Elements

- Categorized the work
 - Affordable Housing; Collaboration; Shelter; Data; Prevention; Stabilization
- Realistic SMART Objectives
 - Mix of low short term resource/high impact and longer term
- Evidence Informed-Based
 - Housing First
 - [Intervention Tool | Centre for Homelessness Impact](#)
- Based on collaboration (not just the City to do)
 - Shared accountability
- Resource: [Homelessness Strategic Plans by City](#)



Examples- Denver

2025 Wildly Important Goals

Housing Opportunity

- Deliver at least 2,100 units of newly developed or preserved income-restricted housing units by December 31, 2025.
- Support equity by implementing at least three new policy tools by December 31, 2025.
- Create a pipeline by directly funding at least 1,450 units of income-restricted units by December 31, 2025.

Housing Stability and Housing Resolution (HS/HR)

- Assist at least 2,000 unsheltered individuals to move indoors by December 31, 2025.
- Improve Denver's shelter system so that at least 70% of surveyed guests report satisfaction with their experience by December 31, 2025.
- Provide housing exits for at least 2,000 people experiencing homelessness by December 31, 2025.
- Decrease the percentage of eviction cases resulting in court-ordered removal from 56% in October 2024 to 51% by October 2025.

Other Resources

- Anchorage health department, Sanctioned Camps
 - [PowerPoint Presentation](#)
- Temporary Supported Communities
 - <https://nhchc.org/resource/temporary-supported-communities-strategies-for-serving-unsheltered-people/>